

Privacy Policy

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At Amethyst Apartments ("we", "our", "us"), we value your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, and safeguard your information in compliance with the General Data Protection Regulation (GDPR).

1. Information We Collect

We may collect the following types of personal data:

- Name, email address, phone number
- Payment and billing information (processed via secure third-party platforms)
- Identification documents (where required by law)
- Booking details and preferences
- Communication history with us

2. How We Collect Your Data

We collect personal information when you:

- Book accommodation through our website, third-party booking platforms (e.g., Airbnb, Booking.com), or directly via email/phone
- Contact us for inquiries
- Provide documents for legal registration (required for local guest records)

3. How We Use Your Data

We use your personal data to:

- Process and manage your booking
- Comply with legal obligations (e.g., guest registration laws)
- Communicate with you about your stay
- Improve our services

4. Data Retention

We keep your personal data only for as long as necessary to fulfil the purposes outlined above or as required by law.

5. Data Sharing

We do not sell or trade your personal data. We may share your information only with:

Local authorities, where legally required

• Payment processors and booking platforms you used to book your stay

6. Your Rights (GDPR)

You have the right to:

- Access your data
- Request correction or deletion of your data
- Restrict or object to processing
- Lodge a complaint with your local data protection authority

7. Contact Us

For questions about this Privacy Policy or to exercise your rights, please contact on our website. www.amethystapartments.com